

Laundry Facilities

For your convenience, OneCard-operated laundries are located in every residential community. In communities with multiple buildings such as Lower Quad and Upper Quad, your laundry room may be in a neighboring building.

Machines accept [OneCard Expense Account](#) [1] funds. The machines do NOT accept quarters, cash or personal debit/credit cards. It costs \$1.00 to wash and \$0.50 per dry cycle (two dry cycles are typically needed).

From the [OneCard CaroLaundry website](#) [2], you can see which machines are available, put a 5-minute hold on a machine and set up email/text notifications to let you know when your laundry cycle is done. You can even notify the last user that their clothes are ready!



Laundry Room Locations -

Residence Halls

- **Carmichael Community:** 1st Floor
- **Cobb Community:** Cobb Basement
- **Connor Community:** Connor-Winston Pavilion 1st Floor, Joyner Basement
- **Craige Community:** Craige Basement
- **Ehringhaus Community:** Ehringhaus Basement
- **Hinton James:** Hinton James 1st Floor
- **Kenan Community:** Kenan Basement, Spencer Basement, Alderman Basement, McIver Basement
- **Lower Quad Community:** Stacy Basement
- **Manning East Community:** Koury Basement, Horton Basement
- **Manning West Community:** Hardin 1st Floor, Craige North Basement
- **Morrison Community:** Morrison 1st Floor
- **Parker Community:** Avery Basement, Parker Basement
- **Upper Quad Community:** Manly Basement, Old West 1st Floor.

Laundry Room Locations - Apartments

- **Ram Village Apartments:** Ram Village 1 (Basement) & Ram Village 5 (1st Floor)
- **Baity Hill Apartments:** 2nd Floor All Buildings

How to Use the Machines

First, you will need to deposit funds on your [UNC One Card Expense Account](#) [1]. Then follow these instructions:

Washing Instructions

1. Add soap or detergent.
2. Place clothes in washer. Do not overload the machine.
3. Close door -- machine will not operate with door open.
4. Take note of the number label on the machine you loaded.
5. Swipe card and make selection at laundry reader. Don't walk away until you complete the transaction and see your balance on the reader; if you leave the transaction half-completed, the clothes will not begin washing.
6. Press "Start" or select cycle setting.
7. Washer will now wash, rinse, spin dry and shut off automatically.
8. Wash cycle is approximately 30 minutes and costs \$1.00.

Drying Instructions

1. Do not dry wool, rubber or plastics.
2. Clean lint screen for faster drying time.
3. Place clothes in dryer. Do not overload the machine. One washer load equals one dryer load. This will allow clothes to tumble freely.
4. Take note of the number label on the machine you loaded.
5. Swipe card and make selection at laundry reader. Don't walk away until you see your balance on the reader.
6. Select desired drying temperature setting.
7. It typically takes two dry cycles, which cost \$0.50 each cycle.

High-Efficiency Machines

The Energy Star® rated, high-efficiency machines installed on campus clean effectively, help save time and are gentle on your clothes and the environment. High-efficiency, front loading machines hold more clothes and use less water than conventional laundry equipment saving you time and energy. For best results, use only two (2) tablespoons of concentrated HE detergent; it's specially formulated for high-efficiency machines.

Maintenance

Residents are expected to help keep the laundry rooms clean and report any malfunctioning machines by calling 919-962-1261 or using [Fix My Room](#) [3].

CaroLaundry Website Features

When you swipe your UNC OneCard in a residence hall laundry room, the card reader connects your UNC OneCard contact information with the washing machine or dryer you're using, which makes the following time-saving features possible:

Get a text message or email alert when your laundry cycle is done. When the machine's cycle is complete, CaroLaundry can automatically send you a text message* or email notification, depending on how you set your preferences.

See how busy the laundry room is and put a 5-minute hold on a machine.

- View which machines are in use for any laundry room on campus.
- Get an estimate of expected wait time for each machine in use.
- Put a 5-minute hold on an available machine, giving you time to get to the laundry room.

Send a reminder to tell someone else their laundry cycle is done. With CaroLaundry, you can notify the last user to remove their clothes from a machine. Just click on "Room Status" in the left menu and scroll down to see the list of machines. Find the machine you want to use and click the button labeled "Notify Last User".

Set up your CaroLaundry text/email alerts

By default, CaroLaundry is set to automatically send notifications to your UNC email address. Alternatively, you can add your mobile phone number to get text messages.* You can only select one notification method ? either email or text message. You can also disable notifications altogether if that's your preference.

To make changes to your notification preferences, visit <https://unclaundry.onecard.unc.edu> [4] and click "Notification Preferences" in the left menu. To add your mobile number for text alerts, click on the "Add" button and follow the instructions. You'll be prompted to enter your 10-digit phone number, request a Confirmation Code and enter the Code to complete the process.

*To receive text alerts, a mobile carrier is required, and standard text messaging rates apply.

Visit [CaroLaundry](#) [2] now:



Source URL: <https://housing.unc.edu/residence-life/your-room/laundry-facilities>

Links

[1] <https://onecard.itsapps.unc.edu/OneCard>

[2] <https://unclaundry.onecard.unc.edu/>

[3] <http://go.unc.edu/FixMyRoom>

[4] <https://unclaundry.onecard.unc.edu>